

BUREAU OF NARCOTICS & DANGEROUS DRUGS



Michael Boeger, Administrator





Disclosure Notice

Practitioners Diversion Awareness Conference

November 2019

Michael Boeger, Administrator

Missouri BNDD

- Employee of the state of Missouri, Department of Health and Senior Services;
- No financial relationships with any entity in the medical or pharmaceutical industry;
- Honoraria are not accepted.

Off label and investigational use issues are not used in presentations.

Missouri Practitioners

(Changes hourly)

| | |
|--------------------------|----------------|
| Physician MD..... | 18,684 |
| Physician DO..... | 3,211 |
| Dentists DDS..... | 2,163 |
| Dentists DMD..... | 682 |
| APRN..... | 1,664 |
| Veterinarians..... | 1,804 |
| Physicians' Assist..... | 370 |
| Assistant Physician..... | 13 |
| Optometrists..... | 703 |
| Podiatrists..... | 259 |
| | |
| TOTAL Individuals..... | 29, 553 |
| <i>(Out of 32,700)</i> | |



Losses—Thefts—Diversion

Lost—It's missing; no idea why or where it went.

Unknown reason—It's just gone !!

Theft—Burglaries, armed robberies, theft by person. Intent to deprive you of property without consent.

Diversion—When drugs leave their normal and legal channel and enter into a path not authorized by law. This could be employee theft, or forged prescriptions, or people acting outside their scope.

Examples of Diversion

- Employee phones in false prescriptions for themselves, a friend, or family;
- Employee confirms refill prescriptions to pharmacies, without approval from practitioner;
- RN dispensing when physician is not present in practice;
- Clerical staff issuing prescriptions;
- Drugs or prescriptions leaving the practice in a manner not authorized by law;
- Staff can purchase drugs, check them in, and use doctor's credit card to pay—but staff is really taking the drugs home.
- A practitioner taking possession of a patient's un-used controlled substance prescription.
- Prescribing with no legitimate practitioner/patient relation.

Recent Hot Topics

- ✓ Practitioners—do not accept any un-used controlled substances back from patients. (195.070, RSMo)
- ✓ Practitioners and their agents (employees) can fill out prescriptions—do not allow pharmacies to fill out and pre-populate prescriptions for you to sign.
- ✓ See the patient—have a chart—document dates seen, patient complaints, observations, diagnosis, treatment plans, test results, and medications authorized. Be able to show the plan and why medications were authorized.
- ✓ Prescriptions must be signed and dated on the date issued—the prescription leaves you that same **DATE** and goes to the patient or pharmacy. Do not write prescriptions on one date, for them to be handed out on

BNDD Website

<https://health.mo.gov/safety/bnnd>

Bureau of Narcotics and Dangerous Drugs

DHSS Home > Licensing & Regulations > bnnd

Request for Prescribing and Dispensing Information

The Department of Health and Senior Services requests the voluntary provision of certain information from dispensers of controlled substances, pharmacy benefit management organizations, and other health care entities. The information will be used to identify activity indicating that controlled substances, including opioids, are being inappropriately prescribed, dispensed, or obtained, and to take appropriate action. Specifically, the department requests the information below regarding dispensation of Schedule II-IV controlled substances. The department requests the information in electronic format for the time period January 1, 2017, through October 31, 2017, and monthly thereafter. Before the information is provided to the department, it must be de-identified with respect to individual patients.

1. Prescriber name and NPI
2. Pharmacy name and NPI
3. Drug name (generic name and NDC)
4. Drug Strength
5. Drug Quantity
6. Days Supply
7. Date of dispensation
8. Pharmacy City, State, Zip
9. Prescriber City, State, Zip
10. Entity Type (person or business)
11. Refill Number

If you have the requested information and would like to provide it to the department, call the department's Bureau of Narcotics and Dangerous Drugs at (573) 751-6321 to arrange for transfer of the information.

Important Information

The BNDD Online Application does not process immediately. The application has to be received, reviewed and processed by BNDD staff before it can be issued and the certificate printed.

The bureau is currently experiencing a high volume of phone calls, emails and applications. The processing times for the BNDD applications are longer than normal. Thank you for your patience.

The current processing time for registrations is 12 business days.

NOTICE - Registration processing times & certificates

Applying online allows for a faster processing and issuance. Applicants may check the bureau's website periodically and click on the real-time link below to verify if a registration has been issued. The BNDD no longer mails certificates and they may be printed from this link below.

Print a Registration Certificate
or
Verify a Registration
(if you want an original mailed)

Apply/Re-Apply for Registrations
Pay by credit card or submit payment via bill with the bill
or
Make Changes to a Registration

Only the actual registrant may apply for and make changes to a registration.
Applications and changes may not be delegated to any other person.

Licensing & Regulations

[Abortion Facilities](#)

[Abuse, Neglect & Exploitation](#)

[Ambulatory Surgery Centers](#)

[Antibiotic Resistance](#)

[Caregiver, Advise, Record, and Enable \(CARE\) Act Form](#) 

[Child Care](#)

[CHA, CMT and Insulin Registry](#)

[Prescription Drug Repository](#)

[Employee Disqualification List](#)

[Emergency Medical Services](#)

[End Stage Renal Disease](#)

[Family Care Safety Registry](#)

[Food & Drug Recalls](#)

[Food Safety](#)

[Good Cause Waiver](#)

[Health Services Regulation](#)

[Home Care](#)

[Hospice](#)

[Laboratory/CLIA](#)

[Lead Licensing](#)

[Lodging Licensing](#)

[Medical Marijuana](#)

[Narcotics & Dangerous Drugs](#)

[Nursing Homes Inspections](#)

Educational Publications

**Only the actual registrant may apply for and make
Applications and changes may not be delegated**

- **What's New!**
- **Publications**
- **Statutes & Regulations**
- **Frequently Asked Questions**
- **Applications & Forms**
- **How Citizens Can Dispose of Unwanted Medications**

Activities and programs of the Department of Health and Senior Services include the safe and legal handling and distribution of narcotics and dangerous drugs, the manufacture of controlled substances in Missouri. The department also enforces and other agencies to minimize the abuse of controlled substances in the state.

- [Missouri Controlled Substances](#) (5-30-2017)

Narcotics and Dangerous Drugs Newsletter

- [Summer 2019](#)
- [April 2019](#)
- [January 2019](#)
- [October 2018](#)
- [July 2018](#)
- [April 2018](#)
- [January 2018](#)
- [October 2017](#)
- [July 2017](#)
- [May 2017](#)
- [January 2017](#)

Other Publications

- [CDC Opiate Prescribing Guidelines](#)
- [Controlled Substance Guidelines for Pharmacies](#)
- [Controlled Substance Guidelines for Missouri Practitioners](#)
- [Controlled Substance Guidelines for Clinics](#)
- [Controlled Substance Guidelines for Missouri EMS](#)
- [Disposal of Unwanted Controlled Substances](#)
- [Hospital Management of Patients' Private Medications](#)
- [Investigating Drug Diversion in Hospitals](#)
- [Missouri changes to prescriptions guidelines \(4-20-10\)](#)
- [Obtaining Controlled Substances for Infusion](#)
- [Patients Disposing of Unwanted Controlled Substances](#)
- [Preventing Prescription Fraud](#)

For Prescribers

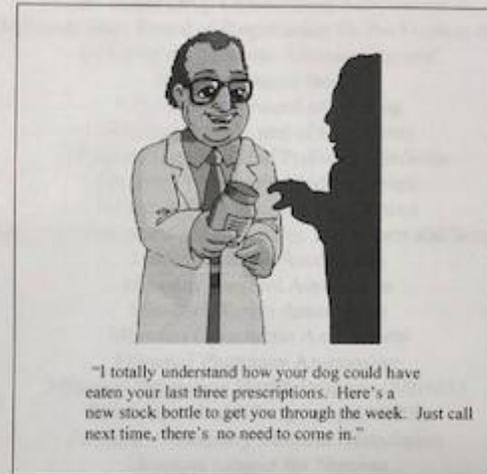
Controlled Substance Guidelines for Missouri Practitioners



BUREAU OF NARCOTICS AND DANGEROUS DRUGS (BNDD)
MISSOURI DEPARTMENT OF HEALTH AND SENIOR SERVICES

Preventing Prescription Fraud

Fifth Edition



Published by

The Missouri Task Force on the Misuse, Abuse
and
Diversion of Prescription Drugs

Ways to Prevent Diversion

- Know the laws in order to comply;
- Establish policies and procedures in your practice;
- Train your staff;
- SUPERVISE the staff;
- Keep prescriptions pads secure;
- Only authorize certain staff to telephone prescriptions;
- Do not let staff phone in prescriptions for their own family;
- Divide duties—the person purchasing should not be the person checking in drugs, doing inventory adjustments or paying the bill. Divide duties and require some oversight.
- Review administration logs to make sure all drugs are accounted for—No “inventory adjustments.”



Preventing Diversion Cont.

- Review all charts before authorizing a prescription.
- Make use of the PDMP or Medicaid Cyber-Access.
- Once a month—play the role of supervisor—perform a self-inspection where you ask staff to show you current licenses, registrations, receipt records, inventories, administration logs, and how drugs are secured.
- Conduct background checks on all employees **BEFORE** granting them any access to controlled substances.
- Listen to Pharmacies—When they call it's to tell you about a prescription or patient. They will identify problems and give you information you need to know.



Contact Information

WEBSITE <https://health.mo.gov/safety/bndd>
*Website has contact information for
investigators in your area.*

EMAIL: BNDD@health.mo.gov

PHONE: (573) 751-6321

FAX: (573) 526-2569

DEA WEBSITE www.deadiversion.usdoj.gov

STATE BOARDS: www.pr.mo.gov





Thank you for your attendance and to the DEA for hosting this conference.

